



Pinabona Aviation is committed to ensuring that your privacy is protected. This privacy policy explains how we use the information we collect about you, or that you provide to us, will be processed, how you can instruct us if you prefer to limit the use of that information and the procedures that we have in place to safeguard your privacy. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Information we may collect from you

We may collect & process the following data about you:

- When you send us your details we need to know your name, e-mail address, telephone number, and brief details of the nature of your enquiry.
- Details of your visits to our site (including, but not limited to, traffic data, location data, web logs and other communication data) and the resources that you access.

What are cookies?

A cookie is a small piece of data sent from a website and stored in a user's web browser while they use a website. When the user browses the same website in the future, the data stored in the cookie can be retrieved by the website to notify the website of the user's previous activity. Cookies cannot be programmed or carry viruses, and cannot install malware on the host computer.

Cookies/tracking technologies

When you visit our websites we may send a 'cookie' to your computer. Cookies are files that store information on your hard drive or browser. They enable our websites to identify your computer, and recognize that you have visited before. Cookies themselves do not contain any personal information. However, we may link the information we store in cookies to any personally identifiable information you submit while on our site.

Cookies help us understand which sections of our websites are the most popular; as they help show which pages are being visited and how long for. This helps Pinabona Aviation adapt our websites to provide more relevant and accessible information. For example, cookies allow us to ensure that the information displayed on your next visit to our websites will match up with your user preferences.

You may configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is sent. Please note, however, that disabling cookies might affect your online experience and/or prevent you from taking full advantage of our site.

From time to time we may also use other technologies to log and collect data in order to analyze traffic to our websites. These technologies will regularly only allow for an anonymous notice of your visit to be generated. However, in some instances they may allow us to obtain details about your IP address and to track visits to our websites. In conjunction with cookies, this will enable us to identify what portions of our websites are of interest to our visitors and to help us provide you with tailored information from our Websites.

How to control and delete cookies

If you want to restrict or block cookies on our websites, or other websites you visit, you can do this through your browser settings. The Help function within your browser should tell you how. Alternatively, you can visit www.allaboutcookies.org which contains comprehensive information on how to delete cookies from your computer as well as more general information about cookies.



Google Analytics

This website uses Google analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies, which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

How we protect your information

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access. Our computer systems are restricted to authorized users by our Firewall and by the use of passwords both on our computer system and database. We also keep your information confidential. Pinabona Aviation does not disclose this information to third parties, except if we are required to do so by law (in conjunction with an enquiry made by a governmental or regulatory authority, or court order).

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Continued use of the service will signify that you agree to any such changes.

Contact

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments please send an e-mail to privacy@pinabona.com